



I AM

getting my prescriptions filled right where I receive my healthcare

Our specialty pharmacies, located in our Downtown and Samuels clinics, offer a convenient way for our patients to pick up their medicine or have them delivered to their door. Pharmacists have access to patients' electronic medical records, making it easier for them to communicate with providers and provide better care. We accept most insurances, including ADAP and Medicaid/Medicare.

For more information about our programs, feel free to contact IAM via email at: IAMlistening@mountsinai.org

Or visit our website at www.mountsinaihealth.org/patient-care/iam

To find out more about all of our LGBT Health Services and resources, visit our LGBT website at www.lgbthealthservices.org

Or contact us at LGBTinfo@mountsinai.org



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I AM

able to find a location that works for me

Making an Appointment

Patients can make an appointment at any of our five sites by calling the numbers listed below.

Morningside Clinic
Mount Sinai St. Luke's Hospital
 440 West 114th Street
 Clark Building, 6th floor
 212-523-6500

Peter Krueger Clinic
Mount Sinai Beth Israel Hospital
 317 East 17th Street
 1st floor
 212-420-2620

Jack Martin Clinic
Mount Sinai Hospital
 17 East 102nd Street
 3rd floor
 212-241-7968

Comprehensive Health Program—Downtown
 275 Seventh Avenue
 12th floor
 212-604-1701

Samuels Clinic
Mount Sinai West Hospital
 1000 Tenth Avenue
 Suite 2T
 212-523-6500



I AM

taking charge of my health

with

I AM

the Institute for Advanced Medicine



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I AM able to get all of the services I need

The IAM is a network of medical providers, social service workers, mental health providers, and specialists who offer comprehensive medical care and supportive services for all of your health needs. Our services cater to our population; we offer HIV screening and treatment, primary care, specialty care, STI screening and treatment, Hepatitis screening and treatment as well as a variety of HIV/STD/ Hepatitis prevention programs.

We have special services for HIV+, LGBTQ, and uninsured individuals so they can get the healthcare they deserve.

We also offer a number of specialty services:

- Dermatology
- Nephrology
- Gastroenterology
- Gynecology
- Pediatrics
- Adolescent Care
- Care Coordination
- Psychiatry
- Cancer Screening
- Psychology
- Social Work
- Nutrition
- Neurology
- Cardiology
- Addiction Treatment & Smoking Cessation
- Hepatitis C Evaluation and Treatment
- Inpatient Service for HIV+ Patients
- Onsite Pharmacy

I AM at the center of my health care

The IAM uses a team approach to provide primary health care, which means your doctors, mental health providers, social workers, dentists, and specialists collaborate with you and your family to improve your health. You and your provider work together to make you healthy!

After Hours Support

If needed, patients are able to leave a message at their main clinic's line after business hours and receive a timely response from the on-call provider. Patients can also communicate with their providers about non-urgent matters through MyChart, our secure and encrypted patient portal.

MyChart

MyChart is a secure and encrypted website where you can access your health information at any time. You can securely message your provider, request medication refills, track lab results, access your medical records, and view past and future appointments. We are just one click away!



I AM finding gender affirming services

Our Center for Transgender Medicine and Surgery (CTMS) offers healthcare services for transgender and gender non-conforming patients who wish to begin or continue their transitions; this includes top/bottom surgeries, endocrinology, mental health care, insurance assistance, and more.

We offer gender-affirming surgeries performed by experienced surgeons, including genital, breast/chest, and facial procedures. CTMS also provides primary care, endocrinology, reproductive counseling, spiritual counseling, mental health care, and social support to make your transition as easy as possible.

Call us directly at 212-604-1730, send us an email at CTMSinfo@mountsinai.org, or sign up on the web at www.mountsinai.org/transgender. You don't even need a referral to come in!

We help our patients work with their health insurance to obtain necessary approvals for pre-surgical and surgical transitioning reimbursements.